

 FLOOD EMERGENCY RESPONSE

Flood Emergency Response Guidelines

Comprehensive Flood Risk Management System

01 Climate Context & Importance *(Climate Resilience)*

As climate change continues to intensify, the key risk the Company recognizes is **flood risk**, which may impact construction projects, utility systems, and most critically, residents within the project, as well as the continuity of business operations - particularly in the context of large-scale real estate development.

The Company therefore places high importance on **preparedness to address such risks** and the project's **Recovery capability**, in order to ensure operational continuity.

02 Proactive Future-Oriented Design Strategy

(Proactive Infrastructure & Design)

To assess risks from rising sea levels and future rainfall trends (**Looking Forward**) rather than relying solely on historical flood data, the Company uses this information to make critical decisions on project site selection, construction elevation, and the design of drainage and flood prevention systems - ensuring effective resilience against severe long-term climate conditions.

Furthermore, in terms of water management, the Company has **integrated engineering structures with the Sponge City concept and the development of retention ponds (Kaem Ling) within the project**, to enhance water retention capacity and reduce drainage burdens on surrounding communities - reflecting a sustainable commitment to environmental and social responsibility.

03 Crisis Response System *(Crisis Response System)*

The Company has established a systematic approach to flood response and recovery, encompassing situation monitoring and assessment, communication between the Company and stakeholders, and coordination with relevant agencies - to mitigate potential impacts on the safety of residents, employees, and surrounding communities, as well as to maintain the availability of essential project utilities.

Step 1

Initial Situation Assessment

Conduct a prompt and thorough initial assessment upon receiving an incident report, and immediately notify all relevant stakeholders.

Step 2

Implement Safety Measures

Execute appropriate safety measures and risk management actions, and activate the flood response plan immediately upon its declaration.

Step 3

Initial Damage Mitigation

Assess preventive and mitigation measures to limit impacts on residents and provide necessary assistance.

The Company maintains an identification system and database of **vulnerable groups within the project, including elderly individuals living alone, persons with disabilities, and bedridden patients**. A dedicated action plan is in place to prioritize the assistance and evacuation of these individuals as the first response when an alert is escalated - ensuring maximum safety in accordance with human rights principles.

In addition, the Company has established **Auditing measures for key suppliers and business partners** to ensure they maintain a **Business Continuity Plan (BCP)** aligned with the Company's standards, thereby reducing supply chain disruption risks during a crisis. Coordination with surrounding communities is also maintained, along with business continuity management to sustain service delivery to residents and stakeholders.

04 Smart Monitoring & Innovation *(Smart Monitoring & Technology)*

The Company has established a **"Monitoring and Response Level (Trigger Level)"** referencing data from government agencies and local-level information - such as water levels, cumulative rainfall, and official alerts - to serve as the threshold for escalating measures and activating the flood response plan in a timely manner.

Flood Response Plan Drills

Success rates and limitations identified during drills are recorded and used to evaluate the effectiveness of Trigger Levels, ensuring they are tailored and actionable for each specific area.

IoT Sensors - Smart Sensing

Water level and rainfall sensors are installed in high-risk project areas and integrated with the system to enable efficient and transparent decision-making during crisis situations.

05 Recovery & Continuous Improvement

(Recovery & Continuous Improvement)

Following the resolution of a flood event, the Company will conduct inspections and damage assessments of buildings, residential units, and common areas, and develop a recovery plan to restore normal operations appropriately.

The Company has **defined a Recovery Time Objective (RTO)** for utility systems during a crisis, ensuring they are restored to normal operation within the specified timeframe - maintaining service continuity while communicating progress updates to residents and stakeholders throughout the recovery process.

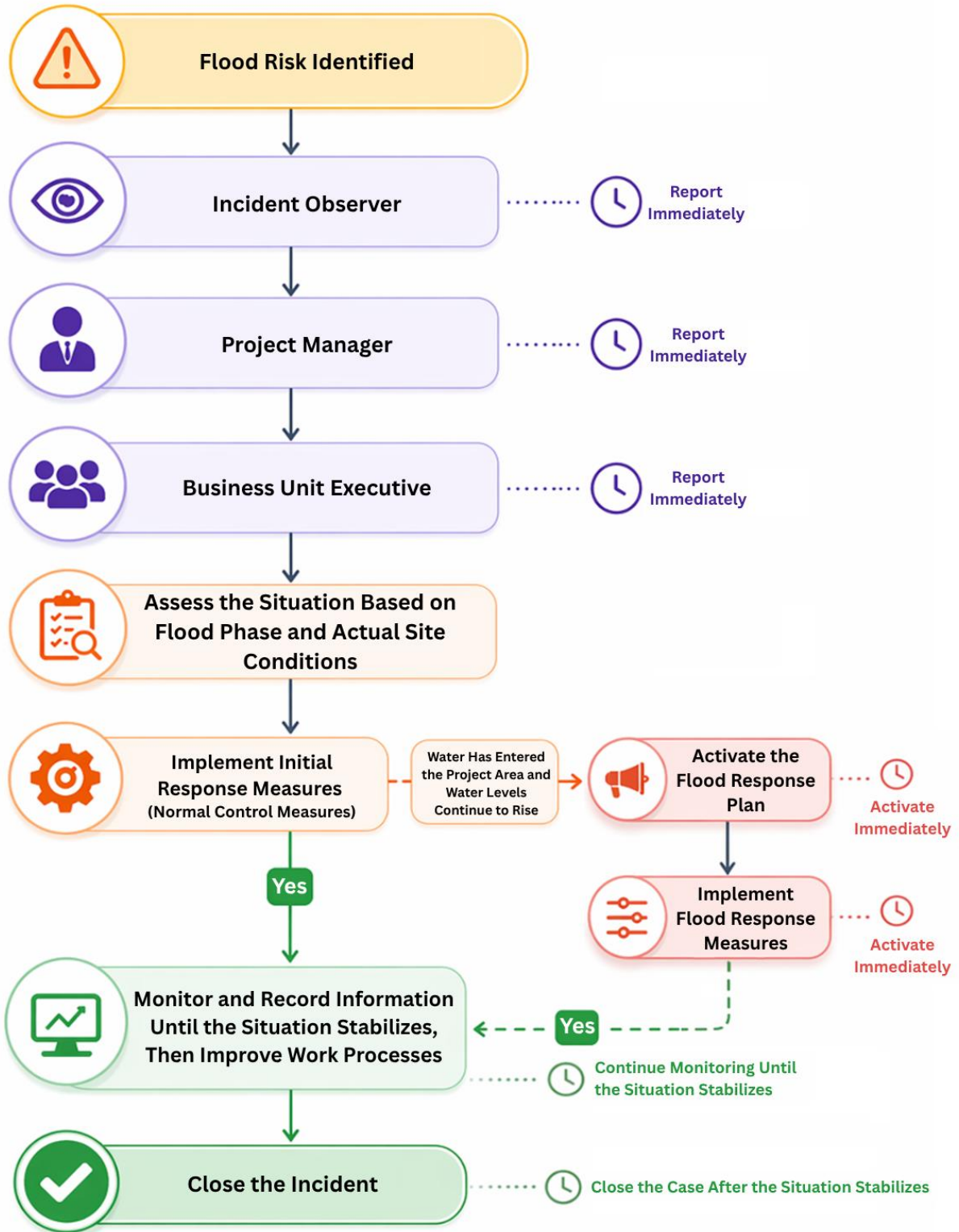
The Company has established feedback and complaint channels for residents and surrounding communities via Call Center and Digital Platform, available throughout the event and post-recovery period. Information gathered will be used for **Root Cause Analysis** and to improve preventive measures and response plans, enhancing long-term risk management effectiveness.

Crisis Governance & Command Structure



The Company has established a clearly defined crisis command structure, designating the **Crisis Commander** as the highest decision-making authority, reporting directly to the Risk Management Committee - ensuring a swift chain of command aligned with corporate strategy. Regular reporting to the Board of Directors is also conducted to ensure effective flood risk management consistent with organizational strategy.

This framework forms part of the Company's risk management and Business Continuity Plan (BCP), aimed at reinforcing long-term operational resilience and sustaining the confidence of residents, investors, and all stakeholders.



Remark: The specified timeframes serve as guidelines to ensure a prompt response.

- Incident Reporting (Responsible Parties)
- Assessment & Decision Making
- Escalation & Control
- Monitoring & Closure